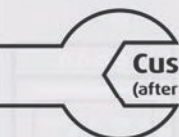


BEVERAGE COOLER 50 CM REFRIGERATOR



Believe in better



Customer Care Line
(after sales service)

086 100 3339

Part number: 393770100 AB



Refrigeration
Instruction manual

Read this manual before initial installation and operation of the product!

Dear Customer,

Your new Defy refrigerator was manufactured in a state of the art facility and has passed the strictest quality control procedures.


Please read this manual carefully before using your product for the first time and then store it within easy reach for future reference.

We trust you will enjoy years of trouble free use.

The user manual:


- This manual will provide you with information on how to safely operate and care for your product in order that you gain the maximum benefit from it.
- Pay particular attention to any safety instructions.
- Please read all additional documents supplied with your refrigerator.
- Please note that this manual may be used for several similar but different models. Please check for relevance regarding your particular model.


Explanation of symbols used in this manual

 Important safety information. Warning for hazardous situations with regard to life and property.

 Caution; Warning for supply voltage.

 Caution; Warning for fire hazard.

 Caution; Warning for hot surfaces.

 Useful information. Important information or useful hints about usage.



Unpacking

Remove all packaging.

Ensure that packing material is disposed of in a responsible manner and that any plastic bags are cut up to prevent children playing with them and accidentally suffocating.

If the refrigerator is damaged in any way do not use it. Report the damage to your dealer who will take the necessary corrective action.



This refrigerator is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the refrigerator by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the refrigerator.

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Figures represented in this instruction manual are schematic and may not correspond exactly with your refrigerator. If the parts are not included in the refrigerator you have purchased, they may be model specific and therefore only valid for some models.



Figures in this manual are schematic and may not match your refrigerator exactly. Values stated on the machine labels or in the documentation accompanying it are obtained in laboratory conditions in accordance with the relevant standards. Depending on operational and environmental conditions of the machine, these values may vary.

1 Your Refrigerator



1. Thermostat knob
2. Shelf
3. Glass shelf
4. Bottle shelf
5. Crisper glass
6. Crisper
7. Adjustable feet



The manufacturer strives for continuous improvement. For this reason, technical specifications, text and illustrations in this manual are subject to change without notice.



Figures represented in this instruction manual are schematic and may not correspond exactly with your refrigerator. If the parts are not included in the refrigerator you have purchased, they may be model specific and therefore only valid for some models.

2 Important safety information




Please review and observe the following information. Failure to do so may result in injuries or material damage and will render any warranty and reliability commitments void. Spare parts for the refrigerator will be stocked for 10 years to meet any maintenance or service requirements.

Warnings

- Hand this owners manual over to the new owner should ownership change.
- The refrigerator must only be used for its intended purpose, i.e. the storing of edible foodstuff.
- The refrigerator is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- Consult with your authorised DEFY service centre for all questions and problems relating to the refrigerator. Only authorised agents are to carry out repairs.
- Vapour and vaporized cleaning materials must never be used in the cleaning and defrosting the refrigerator. The vapour may come into contact with the electrical parts and cause a short circuit or electric shock.
- Do not allow children to hang on the refrigerator door as the unit could topple forward risking personal injury. Never use the parts on your refrigerator, such as the door, as a means of support or step.
- Do not use electrical appliances inside the refrigerator.
- Keep ventilation openings, in the refrigerator or in the built-in structure, clear of obstructions.

	Do not drill, cut or modify the refrigerator. Injuries may result if the refrigerant circuit is damaged. See HCA warning. Do not damage the refrigerant circuit.
	Repairs must be carried out by authorised persons only. Repairs carried out by incompetent persons create a user risk.

- Unplug the refrigerator when cleaning, during routine maintenance or if it will not be used for an extended period.
- To unplug the refrigerator, remove the plug by pulling on the plug and not the cable!
- Exposing the refrigerator to rain, snow, sun and wind is an electrical safety risk.
- Should the mains lead of the refrigerator become damaged or should it need replacing at any time, it must be replaced by a special purpose made mains lead which can only be obtained from a DEFY Authorised Service Agent.
- Never connect your refrigerator to electricity saving systems as they may damage the refrigerator.
- Do not store medicine or academic research samples which require strict temperature control in the refrigerator.
- Do not store or use flammable gas, benzene, petrol or volatile substances in or near the refrigerator.
- Do not store explosive substances such as aerosol cans with a flammable propellant in the refrigerator.
- In the event of a malfunction, disconnect the refrigerator from the power supply.
- Do not overload your refrigerator with excessive amounts of food. If overloaded, the food items may fall down and injure you and damage the refrigerator when you open the door. Never place objects on top of the refrigerator, they may fall down and injure you when you open or close the refrigerator door.
- If there is a blue light fitted on the refrigerator, do not look at the blue light through optics.
- The lamp(s) used in this appliance is not suitable for household room illumination.

	Do not operate a damaged refrigerator. Consult with your nearest DEFY service centre should you have any concerns
	The electrical safety of the refrigerator is only guaranteed if the earth system of your home is compliant to national standards.
	Never plug the refrigerator into the wall socket during installation. Death or serious injury may result.

- The refrigerator may move if the adjustable legs are not properly levelled on the floor. Levelling the adjustable legs on the floor helps prevent the refrigerator from moving.
- When carrying the refrigerator, do not hold on the door handle as this may cause the handle to break.
- When placing your refrigerator next to another refrigerator or freezer, the distance between the devices should be at least 80 mm. Failure to do so may cause adjacent walls to humidify.
- Never pour or spray water into or on the refrigerator and do not store liquids, pot plants or open containers on top of the refrigerator as these might spill causing electrical shorting.
- For manually controlled refrigerators, wait at least 5 minutes before starting the refrigerator after a power failure.
- Avoid any damage to the power cable when transporting the refrigerator.
- Bending the cable may cause a fire.
- Never place heavy objects on the power cable.
- Do not touch the plug with wet hands.
- Do not plug in the refrigerator if the wall socket is loose.



- On delivery, check to make sure that the refrigerator is not damaged and that all the parts and accessories are in perfect condition.
- Ensure that the plug remains readily accessible. Do not use multiple adapter plugs or an extension cable.

- Ensure that there is sufficient spacing between the refrigerator and surrounding walls.
- Unplug the refrigerator from the mains when you clean the refrigerator.

Child safety

- If the door has a lock, the key should be kept out of reach from children.
- If you are discarding an old refrigerator with a lock or latch fitted to the door, disable the lock/latch, and ensure that the refrigerator is left in a safe condition to prevent children from being trapped inside and suffocating.
- Children must be supervised to prevent them from tampering with the refrigerator.

HCA Warning

Refrigerator cooling systems containing R600a:

At DEFY, the care and protection of our environment is an on going commitment. This DEFY refrigerator is particularly environmentally friendly and contains non CFC / HFC natural substances in the cooling system (Called R600a) and in the insulation (Called cyclopentane). These are potentially flammable if exposed to fire. Take care not to damage, the cooling circuit / pipes of the refrigerator in transportation and in use.

In case of damage do not expose the refrigerator to fire or potential ignition sources and immediately ventilate the room where the refrigerator is situated.


Ignore this warning if your refrigerators cooling system contains R134a.

	Warning: Never dispose of the Refrigerator in a fire.
	Do not dispose of your Refrigerator along with regular household waste.
	Contact your local authority for disposal information and facilities available.

Energy saving tips

- Ensure your refrigerator is installed in a well ventilated area. If the ambient temperature is low (but in no case lower than 5 degrees C), then the energy saving will be more. Do not install your refrigerator under direct sunlight or near heat emitting appliances such as ovens, dishwashers or radiators. Keep food in closed containers.
- Ensure the time between buying chilled/ frozen food and placing it in the refrigerator is kept at a minimum, particularly in summer. Use a cooler bag or a special carrier bag to carry frozen food. Do not put hot food or drinks in the refrigerator.
- Do not leave the door(s) of the refrigerator open for long and ensure they are closed properly after each opening.
- Defrost your refrigerator regularly.
- Defrost frozen food in the fridge compartment, so that frozen food acts as an ice pack to assist cooling in the fridge. This will provide energy saving and preserve the food quality.
- Do not put hot food or drinks in your refrigerator.
- Do not overload your refrigerator. This restricts effective air circulation in the refrigerator.
- Pay attention to keep your food in closed containers.
- Ensure the fridge contents do not touch the back wall of the refrigerator to prevent them from freezing.

Placing foods	
Fridge compartment shelves.	Food in pans, covered plates and closed containers.
Fridge compartment door shelves.	Small and packaged food or drinks (such as milk and fruit juice). Delicatessen products (cheese and butter).
Crisper.	Vegetables and fruits.

	Values stated in the documentation are obtained in laboratory conditions in accordance with the relevant standards. Depending on operational and environmental conditions of the refrigerator, these values may vary.
	If your refrigerator is not going to be used for a long period of time, unplug the power cable, remove all food, clean it and leave the door ajar.

3 Placing and Installation

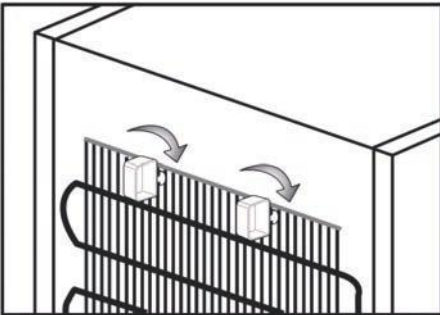
Transportation instructions

1. The refrigerator must be transported only in an upright position. The packing must be intact during transportation.
2. When positioning your refrigerator, take care not to damage flooring, pipes, wall coverings etc. Do not move the refrigerator by pulling the door or handle.

When re-transporting your refrigerator

- Your refrigerator must be emptied and cleaned prior to any transportation.
- The shelves, accessories, crisper etc. In your refrigerator must be fastened securely with adhesive tape to protect against any jolts.
- Packaging must be tied with thick tape and strong rope and the transportation guidelines printed on the package must be followed.

1. Install your refrigerator in a place that allows for ease of use.
2. Keep your refrigerator away from heat sources such as stoves, geysers humid places and direct sunlight.
3. There must be appropriate air ventilation around your refrigerator in order to achieve efficient operation. The refrigerator is to have at least a 50 mm space from the ceiling and at least a 50 mm space from the wall. Fit the Two plastic wall spacers supplied with the appliance rotating 1/4 turn to the condenser at the back of the appliance (See Diagram).



If the floor is covered with a carpet, your refrigerator must be elevated 25 mm from the floor.

4. Place your refrigerator on an even floor surface to prevent jolts.
5. Do not keep your refrigerator in ambient temperatures under 10°C. Please make sure that the interior of your refrigerator is cleaned thoroughly.

	Your refrigerator should be installed at least 30 cm away from heat sources such as hobs, ovens, central heaters and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.
	If two refrigerators are to be installed side by side, there should be at least 8 cm distance between them.

Before using the refrigerator check that:

1. The feet have been adjusted for perfect levelling.
2. The interior of the refrigerator is clean and dry.
3. Check the required distance between your refrigerator and the wall in order to allow for free air circulation.
4. The plug has been inserted into the wall socket and the electricity is switched on. When the door is open the interior light will come on.
5. You may hear a noise as the compressor starts up. The liquid and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running, this is quite normal.
6. Do not load the refrigerator immediately after it is switched on. Wait until the correct storage temperature has been reached.

Electrical connection

Connect your refrigerator to a grounded socket which is protected by a fuse with the appropriate capacity.

Important

The connection must be in compliance with national regulations. The power cable plug must be easily accessible after installation. The specified voltage must be equal to your mains voltage.

When operating your refrigerator for the first time, please observe the following instructions during the initial six hours:

- The door should not be opened frequently.
- The refrigerator must be operated empty without any food in it.
- Do not unplug your refrigerator.
- Original packaging and foam materials should be kept for any future transportation or moving.

Please remember that the manufacturer shall not be held liable if the information given in the instruction manual is not followed.





Adjusting the feet

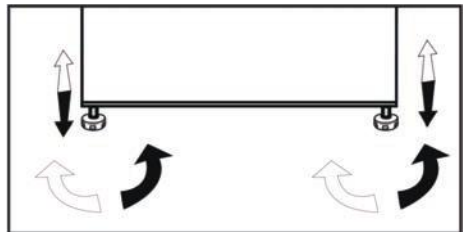
The refrigerator may move if the adjustable legs are not properly levelled on the floor.

Levelling the adjustable legs on the floor:

Level your refrigerator by turning the front legs as shown in the illustration below. The corner where the legs are is lowered when the leg is turned in the direction of the black arrow and raised when turned in the opposite direction.

Having someone to carefully assist in tilting the refrigerator slightly will help facilitate this process.

	<p>The front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm in order to avoid condensation.</p>
	<p>A damaged power cable must be replaced by a qualified electrician.</p> <p>Extension cables and multiway plugs must not be used for connection.</p>
	<p>A damaged refrigerator must not be operated before it is repaired! There is danger of an electric shock!</p>
	<p>Important! Care must be taken while cleaning/carrying the refrigerator not to touch the bottom of the condenser metal wires at the back of the refrigerator, as this could cause injury.</p>
	<p>DEFY declines to accept any liability should the instructions not be followed.</p>

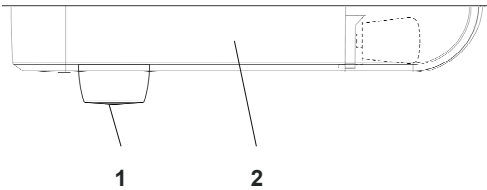


4 Using your refrigerator

Temperature control and adjustment

Operating temperatures are controlled by the thermostat knob located on the side of the fridge compartment. Settings may be made from 1 to 5, 5 being the coldest position. When the appliance is switched on for the first time, the thermostat should be adjusted so that after 24 hours, the average fridge temperature is no higher than +5°C.

Set the thermostat half way between the 1 and 5 setting and monitor to obtain the desired temperature i. e. towards 5 you will obtain a colder fridge temperature and vice versa. Some sections of the fridge may be cooler or warmer. (such as the salad crisper and the top part of the cabinet). This is quite normal.



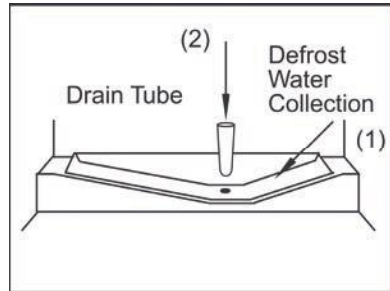
1. Thermostat knob
2. Thermostat & light housing

Check the temperature with an accurate thermometer to ensure that the storage compartments are kept to the desired temperature. Each time the door is opened cold air escapes and the internal temperature rises. Therefore never leave the door open and ensure it is closed immediately after food is added or removed.

In case of a temporary ice build up in the fridge compartment, reduce the thermostat setting to 1, monitoring at the same time that the fridge temperature is maximum +5 degrees C. Once the ice build up disappears and the refrigerator starts auto defrosting again as normal, then you may increase the thermostat setting, if required.

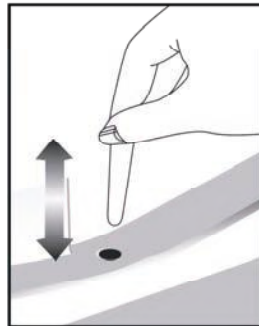
Defrosting

The fridge compartment defrosts automatically. The defrosting water runs to the drain tube via a collection container at the back of the appliance (1). (See diagram).



During defrosting water droplets may form at the back of the fridge compartment where the concealed evaporator is located. Some droplets may remain on the liner and refreeze when defrosting is completed.

Do not use pointed or sharp edged objects such as knives or forks to remove the droplets which have frozen.



If at any time the defrost water does not drain from the collection channel, check to ensure that no food particles have blocked the drain tube. The drain tube can be cleared by pushing a blunt round plastic object into it (2). If the frost layer reaches about 7 mm, reduce the setting (i.e. from 4 to 1) to restart automatic defrosting.

5 Maintenance and Cleaning

1. Always disconnect the plug from the mains socket before cleaning.

2. Never use any sharp instruments or abrasive substances, soap, household cleaner, detergent or wax polish for cleaning.

3. Use luke warm water to clean the cabinet of the refrigerator and wipe it dry.

4. Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to two litres of water to clean the interior and wipe it dry with a soft cloth.

5. Make sure that no water enters the temperature control box or lamp housing and other electrical items.

6. If the refrigerator is not going to be used for a long period of time, switch it off and unplug the power cable, remove all food, clean it and leave the door ajar.

7. Any dust that gathers on the condenser, which is located at the back of the refrigerator, should be removed once a year with a vacuum cleaner or dusted using a soft bristle brush.

8. Check door seals regularly to ensure they are clean and free from food particles.

9. Never:

- Clean the refrigerator with unsuitable material; e.g. petroleum based products.
- Subject it to high temperatures in any way,
- Scour, rub etc., with abrasive material.

10. Always ensure that the defrost drain, located below the back wall evaporator in the refrigerator section, is clean and free from obstructions.

11. Shelves may be removed for cleaning purposes. Replace baskets in original positions.

12. There is no need to defrost semi no frost models. For static models see defrosting.

Protection of plastic surfaces

Do not place liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they may damage the plastic surfaces.

In case of spilling or smearing oil on the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

Replacing the light bulb

1. Switch off at the wall socket and pull out the mains plug.

- Shelves may be removed for easy access.

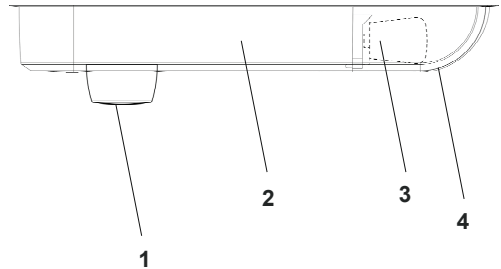
2. Use a Phillip's screwdriver to unscrew the light diffuser cover screw.

3. First check that the bulb is not loose by ensuring it is securely screwed into the holder. Refit the plug and switch on. If the bulb works, refit the light cover.

4. If the light still fails to work, switch off at the wall socket and pull out the mains plug. Replace the bulb with a new 15 watt (max) screw cap (SES) bulb.

5. Carefully dispose of the burnt-out light bulb.

A replacement light bulb can be obtained from a good local electrical or DIY store.



1. Thermostat knob
2. Thermostat & light housing
3. Light bulb
4. Light bulb cover



Warning: Do not damage the refrigerant circuit. Do not use electrical appliances inside the food storage compartments of the refrigerator, unless they have been recommended by the manufacturer.


6 Trouble Shooting


Please review this list before calling a service centre. It could save you time and money. This list includes frequent complaints that do not arise from defective workmanship or material usage. Some of the features described here may not apply to your model.

Symptom	Check
The refrigerator does not operate.	<ul style="list-style-type: none"> • Make sure the refrigerator plug is securely plugged in. • Check for a blown fuse or tripped circuit breaker. • Test the wall socket for power using another appliance. • Inspect the electrical cord for damage. • Eliminate the use of an extension cord, if any is being used.
Condensation on the side wall of the fridge compartment.	<ul style="list-style-type: none"> • Very cold ambient conditions. Frequent opening and closing of the door. Highly humid ambient conditions. Storage of food containing liquid in open containers. Leaving the door ajar. Switching the thermostat to a colder degree. • Decreasing the amount of time the door is left open or using it less frequently. • Covering the food stored in open containers with a suitable material. • Wipe the condensation using a dry cloth and check if it persists.
Compressor is not running.	<ul style="list-style-type: none"> • The protective thermal relay of the compressor will blow out during sudden power failures or plug-outs and plug-ins as the refrigerant pressure in the cooling system of the refrigerator has not yet been balanced. Your refrigerator will start running approximately after 15 minutes. Please call a service centre if the refrigerator does not start up at the end of this period. • The refrigerator is in defrost cycle. This is normal for an automatic defrosting refrigerator. The defrosting cycle occurs periodically. • Your refrigerator is not plugged into the wall socket. Make sure that the plug is properly fitted into the wall socket. • Have the temperature adjustments been correctly made? • Power might be cut off.
Condensation on the inner walls of refrigerator.	<ul style="list-style-type: none"> • Hot and humid weather increases icing and condensation. It is normal and not a fault. • Doors might have been left ajar; ensure the doors are fully closed. • Doors might have been opened frequently or left ajar for a long time; open them less frequently.
Food kept in the fridge compartment drawers are freezing.	<ul style="list-style-type: none"> • The fridge temperature might have been adjusted to a very low temperature. Adjust the fridge temperature to a warmer degree and check.

Symptom	Check
Fridge temperature is very low while.	<ul style="list-style-type: none"> • The fridge temperature might have been adjusted to a very low temperature. Adjust the fridge temperature to a warmer degree and check.
Temperature in the fridge is very high.	<ul style="list-style-type: none"> • The fridge temperature might have been adjusted to a very high degree. Change the temperature of the fridge until the fridge temperature reaches a sufficient level. • Doors might have been opened frequently or left ajar for a long time; open them less frequently. • Door might have been left ajar; close the door completely. • Large amount of hot food might have been put in the refrigerator recently. Wait until the fridge reaches the desired temperature. • The refrigerator might have been plugged in recently. Complete cooling down of the refrigerator takes time.
The fridge is running continuously or for a long time.	<ul style="list-style-type: none"> • Your new refrigerator may be wider than the previous one. This is quite normal. Large refrigerators operate for a longer period of time. • The ambient room temperature may be high. This is quite normal. • The refrigerator might have been plugged in recently or might have been loaded with food. Cooling down of the refrigerator completely may last for a couple of hours longer. • Large amounts of hot food might have been put in the refrigerator recently. Hot food causes longer running of the refrigerator until the food has cooled down. • Doors might have been opened frequently or left ajar for a long time. The warm air that has entered into the refrigerator causes the refrigerator to run for longer periods. Open the doors less frequently. • The fridge compartment door might have been left ajar. Check that the doors are tightly closed. • The refrigerator is adjusted to a very low temperature. Adjust the refrigerator temperature to a warmer degree and wait until the temperature is achieved. • The door seal of the fridge may be soiled, worn out, broken or not properly seated. Clean or replace the seal. A damaged/ broken seal causes the refrigerator to run for a longer period of time in order to maintain the current temperature.
Humidity occurs on the outside of the refrigerator or between the doors.	<ul style="list-style-type: none"> • There might be humidity in the air; this is quite normal in humid weather. When the humidity is less, condensation will disappear.
Bad odour inside the refrigerator.	<ul style="list-style-type: none"> • The inside of the refrigerator must be cleaned. Clean the inside of the refrigerator with a sponge, lukewarm water or carbonated water. • Some containers or package materials might cause the smell. Use a different container or different brand of packaging material.

Symptom	Check
Crispers are stuck.	<ul style="list-style-type: none"> • The food might be touching the ceiling of the drawer. Rearrange the food in the drawer.
The door is not closing.	<ul style="list-style-type: none"> • Food packages may prevent the door's closing. Repack the packages that are obstructing the door. • The refrigerator is not completely level on the floor and rocks when slightly moved. Adjust the elevation screws. • The floor is not level or strong. Make sure that the floor is level and capable of carrying the weight of the refrigerator.

	<p>Warning: Repairs must be carried out by authorised persons only. Repairs carried out by incompetent persons create a user risk.</p>
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	<p>DANGER! Always disconnect the plug from the wall socket before any maintenance or cleaning.</p>
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Owner's responsibility

Do not damage the refrigerant circuit.

Do not use electrical appliances inside the food storage compartments of the appliance, unless they have been recommended by the manufacturer.

Since the following are not factory faults they are the owners responsibility:

- Damage to the exterior finish.
- Breakage of glass and other components.
- Replacement of light bulbs.
- Damage caused through improper use of the appliance.
- Damage caused by moving the appliance.

Branches

If you have followed the instructions and still have a problem, contact the customer care line on 086 100 3339. They will be able to advise you on any aspect of the product or send a qualified technician to repair it.

South African Branches:**BLOEMFONTEIN**

Unit Number 5
Monument Business Park
50 Monument Road
Oranjesig, Bloemfontein
Bloemfontein.Service@defy.co.za

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PortElizabeth.Service@defy.co.za

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sgiservicecentre@microlink.zm

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Cell: +267 7134 6539
service@rma.co.bw; raja@rma.co.bw

SWAZILAND: LYNDS DISTRIBUTORS

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coolworldlda@hotmail.com
Nosso Show Room
Av: da Industrias, Parcela No.735 * 735A
Machava, Maputo

Please register your product at

www.defy.co.za

DEFY APPLIANCES (PTY) LTD
P.O.BOX 12004
JACOBS
DURBAN
4026
SOUTH AFRICA

8 Warranty

This certificate is issued by DEFY APPLIANCES (PTY) LIMITED manufacturers of Defy and Ocean products, hereinafter the Company, to the original purchaser only, of the appliance described on the certificate and shall constitute the only warranty given in respect of this appliance.

The Company warrants to the original purchaser that for a period of THREE YEARS from date of purchase the appliance is free from defect under normal domestic use, both in workmanship and material, subject to the following conditions.

1. Repair or replacement of any part of this appliance, found by the Company to be defective, shall be at the election of the Company. The Company reserves the right to effect such service through any of its Service Divisions or Authorised Service Dealers. The cost of such service shall be borne by the Company in full, provided that the appliance is located no further than 50km from a Company Service Centre or an Authorised Service Dealer. Where the appliance is located beyond the 50km radius, the purchaser shall be liable for the standard travelling charges, as determined by the Company.
2. Vitreous enamelware, fuses and lamps are specifically excluded from these warranties. It is an express condition of these warranties that the purchaser takes due care and attention in the use and maintenance of the appliance. Abuse, misuse in conflict with operating instructions, connection to incorrect voltages and subjection to commercial use shall release the Company from its obligations.
3. This warranty shall become void and cease to operate if the appliance is dismantled by, or any repairs to the appliance are effected by any persons not duly authorised by the Company, or if substitute parts not approved by the Company are used in the appliance, or if the serial number of the appliance is removed.
4. The Company shall not be responsible for damages resulting from fire, flood, civil disturbances or any Act of God. The Company shall not, in terms of these warranties be responsible nor held liable for any consequential loss or damage of any kind caused by or due to the failure or malfunction of the appliance. The Company shall not be responsible for damages caused by insect and/or animal infestation.
5. The Company shall not be responsible for transportation or other costs other than those incurred within the provisions of Point 1 of this Certificate.
6. **For warranties in the Republic of South Africa and Sub-Saharan Africa, please contact the customer care line. Please refer to the previous page for respective South African branches and Sub-Saharan Africa branches.**
7. Where service is requested under warranty and no fault or defect can be found by the Company, all costs incurred will be for the purchaser's account.
8. This Certificate as well as your invoice will serve as proof of purchase. For the purpose of warranty, it will be essential to produce this Certificate and invoice. Failure to do so, will render the purchaser liable for service costs.

**KEEP THIS CERTIFICATE AND SALES INVOICE AS PROOF OF
PURCHASE FOR WARRANTY PURPOSES.**